HOT WATER STORAGE FAULT GUIDE: IS YOUR CYLINDER NOISY OR BANGING?

Does your cylinder make a noise when you turn the tap on or off?

- **YES** → Could be a faulty valve or a water hammer problem – Call your local plumber
- **NO** → Does the cylinder make the noise when it is heating? Turn the power off to the cylinder, does it stop?
  - **YES** → Call your Local electrician The element might be scaled up and need replacing
  - **NO** → Could be a faulty valve or a water hammer problem – Call your local plumber