

COMMERCIAL WARRANTY PERIODS

RHEEM NEW ZEALAND LTD. - COMMERCIAL PRODUCTS WARRANTY PERIODS

Applicable from the date of installation for products manufactured after 1 July 2019.

Warranty terms specified below. Refer to notes for help with warranty and manufacture dates.

For further clarification, please call 0800 657 336

| MODEL | Commercial Warranty Period in Years (Parts/Labour) | | | | | | | |
|---|--|-----------------|------------------------|-------------------------------------|--------------------------------|---|--------------------------|-----------------------------|
| | PRODUCT CATEGORY | PARTS (PRT/LBR) | VE CYLINDER/TANK (LBR) | STAINLESS STEEL CYLINDER/TANK (LBR) | VE CYLINDER/TANK (REPLACEMENT) | STAINLESS STEEL CYLINDER/TANK (REPLACEMENT) | HEAT EXCHANGER (PRT/LBR) | SEALED SYSTEM (INCL LABOUR) |
| Commerical Gas Continuous Flow (872 and 862 Series) | | | | | | | | |
| Rheem Continuous Flow Non-Domestic* SET ABOVE 75° | 1 | n/a | n/a | n/a | n/a | 1 | n/a | n/a |
| Rheem Continuous Flow Non-Domestic* SET BELOW 75° | 1 | n/a | n/a | n/a | n/a | 1 | n/a | n/a |
| Rheem Continuous Flow Domestic* SET ABOVE 75° | 1 | n/a | n/a | n/a | n/a | 3 | n/a | n/a |
| Rheem Continuous Flow Domestic* SET BELOW 75° | 3 | n/a | n/a | n/a | n/a | 10/3 | n/a | n/a |
| Rheem Tankpak Concept | 1 | 1 | 1 | 5 | 8 | 1 | n/a | n/a |
| Rheem Series 3 Tankpak | 1 | 1 | 1 | 5 | 8 | 1 | n/a | n/a |
| Rheem Multipak | 1 | n/a | n/a | n/a | n/a | 1 | n/a | n/a |
| Rheem Commpak and Commpak Plus | 1 | n/a | n/a | n/a | n/a | 1 | n/a | n/a |
| Heavy Duty Storage | | | | | | | | |
| Heavy Duty Commerical incl. Gas, Electric & Storage Tanks Non-Domestic* | 1 | 1 | 1 | 5 | 8 | n/a | n/a | n/a |
| Heavy Duty Commerical incl. Gas, Electric & Storage Tanks Domestic* | 1 | 1 | 1 | 10 | 10 | n/a | n/a | n/a |
| Carbon Steel Tanks 1000-5000L capacities | 1 | n/a | n/a | n/a | 5^ | n/a | n/a | n/a |
| Raypak Water Heaters | | | | | | | | |
| BO200- 430 NCO PCO, NCM, PCM | 1 | n/a | n/a | n/a | n/a | 5/1 | n/a | n/a |
| BO 507- 4224, NCO PCO, NCM, PCM | 1 | n/a | n/a | n/a | n/a | 5/1 | n/a | n/a |
| Commercial Water Heating Heat Pump Systems | | | | | | | | |
| YF Series Water to Water Commerical Heat Pump | 1 | n/a | n/a | n/a | n/a | n/a | 2 | n/a |
| YF Series Air to Water Commerical Heat Pump | 1 | n/a | n/a | n/a | n/a | n/a | 2 | n/a |
| Comm Heat Pumps / Air 2 Water & Water 2 Water | 1 | 1 | 1 | 5 | 8 | n/a | 2 | n/a |
| PLUS Range Commercial Heat Pump | 1 | n/a | n/a | n/a | n/a | n/a | 2 | n/a |
| Plate Heat Exchanger and Rheem Crossflow | 1 | n/a | n/a | n/a | n/a | n/a | n/a | n/a |
| Braised Plate HX and all Crossflow models | 1 | n/a | n/a | 5 | 8 | 1 | n/a | n/a |
| Redisets, Pumps and Controllers | 1 | n/a | n/a | n/a | n/a | n/a | n/a | n/a |
| Guardian Warm Water Systems | | | | | | | | |
| Warm Water models 940080, 940160, 940240 | 1 | n/a | n/a | n/a | n/a | n/a | 2+ | n/a |
| UV Disinfection models 940001, 940002 (excludes lamp) | 1 | n/a | n/a | n/a | n/a | n/a | n/a | n/a |
| Commercial Solar | | | | | | | | |
| Premier Solar Loline Non-domestic* | 1 | 1 | 1 | 5 | 8 | n/a | n/a | 5 |
| HS Series Solar | 1 | 1 | 1 | 5 | 8 | n/a | n/a | 5 |
| Premier Hiline | 1 | n/a | 1 | n/a | 3 | n/a | n/a | 5 |
| Boiling and Chilled Water Units | | | | | | | | |
| Lazer Office, Eco and Commerical models | 2 | 2 | n/a | 5# | n/a | n/a | n/a | n/a |
| On-Tap Series Underbench Boiling Water Unit | 2 | 2 | n/a | 5# | n/a | n/a | n/a | n/a |
| On-Tap Series Chiller Unit UBWC 125 | 2 | 2 | n/a | 2# | n/a | n/a | n/a | n/a |
| On-Tap Series Chiller Unit Push thru 318844 | 1/0** | n/a | n/a | n/a | n/a | n/a | n/a | n/a |

*Domestic = when the appliance is installed in a single family domestic dwelling

**Please contact Rheem for further information (covered by Waterworks, warranty Card supplied with instructions)

^ Carbon Steel tank used for non potable applications with inhibitor

+ Cartridge Only

Copper cylinder