



RHEEM NEW ZEALAND LTD. - WARRANTY PERIODS

Applicable from Date of Installation - Updated December 2016

S.Parslow Dec 2016

All warranty periods are in years (parts / labour)

Description	Owner's Guide and Installation Instructions	Parts	Labour on parts	Cylinder Labour	Cylinder Replacement	Heat exchanger (no labour)	Collectors/ Cartridge (Prt/Lbr)
<b>Electric Water Heaters</b>							
Low Pressure Electric - Copper including Dairy	<a href="http://www.rheem.co.nz/documents/products/674.pdf">http://www.rheem.co.nz/documents/products/674.pdf</a>	1	1	1	5	N/A	N/A
Low Pressure Electric - Vitreous Enamel - Domestic*	<a href="http://www.rheem.co.nz/documents/products/661.pdf">http://www.rheem.co.nz/documents/products/661.pdf</a>	1	1	3	7	N/A	N/A
Low Pressure Electric - Vitreous Enamel - Non-domestic		1	1	1	3	N/A	N/A
Mains Pressure Electric (excluding Optima, Solar Tank & Stainless Steel) Domestic*	<a href="http://www.rheem.co.nz/documents/products/634.pdf">http://www.rheem.co.nz/documents/products/634.pdf</a>	1	1	3	7	N/A	N/A
Mains Pressure Electric (excluding Optima, Solar Tank & Stainless Steel) Non-domestic		1	1	1	3	N/A	N/A
Mains Pressure Electric - Stainless Steel - Domestic*	<a href="http://www.rheem.co.nz/documents/products/792.pdf">http://www.rheem.co.nz/documents/products/792.pdf</a>	1	1	3	10	N/A	N/A
Mains Pressure Electric - Stainless Steel - Non-domestic		1	1	1	3	N/A	N/A
Mains Pressure Electric - Optima - Domestic*	<a href="http://www.rheem.co.nz/documents/products/655.pdf">http://www.rheem.co.nz/documents/products/655.pdf</a>	3	3	5	10	N/A	N/A
Mains Pressure Electric - Optima - Non-domestic		1	1	1	5	N/A	N/A
mains Pressure electric 400L - Domestic*	<a href="http://www.rheem.co.nz/documents/products/659.pdf">http://www.rheem.co.nz/documents/products/659.pdf</a>	1	1	1	5	N/A	N/A
mains Pressure electric 400L - Non Domestic		1	1	1	1	N/A	N/A
Mains Pressure Electric Calorifier - Domestic*	<a href="http://www.rheem.co.nz/documents/products/752.pdf">http://www.rheem.co.nz/documents/products/752.pdf</a>	1	1	3	7	N/A	N/A
Mains Pressure Electric Calorifier - Non-domestic <76°C		1	1	1	3	N/A	N/A
<b>Gas Water Heaters</b>							
Mains Pressure Gas -Domestic* (excludes Continuous Flow and Raypak)	<a href="http://www.rheem.co.nz/documents/products/739.pdf">http://www.rheem.co.nz/documents/products/739.pdf</a>	1	1	1	5	N/A	N/A
Mains Pressure Gas -non-Domestic (excludes Continuous Flow and Raypak)		1	1	1	3	N/A	N/A
Rheem Stellar - Domestic*	<a href="http://www.rheem.co.nz/documents/products/766.pdf">http://www.rheem.co.nz/documents/products/766.pdf</a>	1	1	5	10	N/A	N/A
Rheem Stellar - Non-domestic		1	1	1	5	N/A	N/A
Rheem Continuous Flow - Domestic*.	<a href="http://www.rheem.co.nz/documents/products/774.pdf">http://www.rheem.co.nz/documents/products/774.pdf</a>	3**	3**	N/A	N/A	10	N/A
Rheem Continuous Flow - Non Domestic		1	1		N/A	1	
Guardian warm water	<a href="http://www.rheem.co.nz/documents/products/466.pdf">http://www.rheem.co.nz/documents/products/466.pdf</a>	1	1	N/A	N/A	1	2/2
UV Disinfection	<a href="http://www.rheem.co.nz/documents/products/468.pdf">http://www.rheem.co.nz/documents/products/468.pdf</a>	1**	1**	N/A	N/A	N/A	N/A
Tankpak Pump C controller	<a href="http://www.rheem.co.nz/documents/products/790.pdf">http://www.rheem.co.nz/documents/products/790.pdf</a>	1	1	N/A	N/A	N/A	N/A
<b>Solar and Heat Pump Water Heating</b>							
Premier Solar Loline - Domestic*	<a href="http://www.rheem.co.nz/UserFiles/1/file/installation%20instructions%20-%20Rheem%20solar%20premier%20oline%20elect.pdf">http://www.rheem.co.nz/UserFiles/1/file/installation%20instructions%20-%20Rheem%20solar%20premier%20oline%20elect.pdf</a>	1	1	3	5	N/A	5
Premier Solar Loline - Non domestic		1	1	1	3	N/A	5
Heat Pump – Domestic*.	<a href="http://www.rheem.co.nz/documents/products/758.pdf">http://www.rheem.co.nz/documents/products/758.pdf</a>	1	1	3	5	N/A	N/A
Heat Pump – all other applications		1	1	1	3	N/A	N/A
Commercial	<a href="http://www.rheem.co.nz/documents/products/463.pdf">http://www.rheem.co.nz/documents/products/463.pdf</a>	1	2	N/A	N/A	N/A	N/A
<b>Boiling and Chilled Water Units</b>							
Lazer Office, Eco and Commercial models	<a href="http://www.rheem.co.nz/boiling-chilled-water-units/">http://www.rheem.co.nz/boiling-chilled-water-units/</a>	2	2	2	5	N/A	N/A
On-Tap Series Underbench Boiling Water Unit	<a href="http://www.rheem.co.nz/documents/products/359.pdf">http://www.rheem.co.nz/documents/products/359.pdf</a>	2	2	2	5	N/A	N/A
On-Tap Series Chiller Unit	<a href="http://www.rheem.co.nz/boiling-chilled-water-units/">http://www.rheem.co.nz/boiling-chilled-water-units/</a>	2	2	2	2	N/A	N/A
Zip	<a href="http://www.rheem.co.nz/documents/products/423.pdf">http://www.rheem.co.nz/documents/products/423.pdf</a>	1	1	1	5	N/A	N/A
<b>Raypak Pool &amp; Spa Heaters</b>							
Residential models (under 500 MJ, including spartan and premium). Domestic*	<a href="http://www.rheem.co.nz/pool-and-spa-heating/">http://www.rheem.co.nz/pool-and-spa-heating/</a>	3	1	N/A	N/A	N/A	
Residential model (under 500 MJ, including spartan and premium). Non-Domestic.	<a href="http://www.rheem.co.nz/pool-and-spa-heating/">http://www.rheem.co.nz/pool-and-spa-heating/</a>	6 months	6 months		N/A		
Commercial models more than 500 MJ. Non domestic.	<a href="http://www.rheem.co.nz/pool-and-spa-heating/">http://www.rheem.co.nz/pool-and-spa-heating/</a>	1	1	N/A	N/A	N/A	N/A
<b>Commercial Products</b>							
Heavy Duty Commercial (including Gas, Electric & Storage Tanks ) - Commercial	<a href="http://www.rheem.co.nz/heavy-duty-water-heaters/">http://www.rheem.co.nz/heavy-duty-water-heaters/</a>	1	1	1	5	N/A	N/A
Heavy Duty Commercial (including Gas, Electric & Storage Tanks ) - Domestic*	<a href="http://www.rheem.co.nz/heavy-duty-water-heaters/">http://www.rheem.co.nz/heavy-duty-water-heaters/</a>	1	1	5	10	N/A	N/A
Raypak Water Heaters	<a href="http://www.rheem.co.nz/raypak/">http://www.rheem.co.nz/raypak/</a>	1	1	N/A	N/A	5 **	N/A

\* Domestic = when the appliance is installed in a single family Domestic dwelling.

\*\* refer to installation manual for details

Commercial model or Domestic models used in non-domestic installation