



RHEEM NEW ZEALAND LTD. - WARRANTY PERIODS

Applicable from the date of Installation for products manufactured after 1 June 2018 (unless otherwise specified - refer notes)

(Document No. SWH186 Rev E May 2018)

All warranty periods are in years (parts / labour)

Description	Parts (Prt/Lbr)	Cylinder/Tank (Lbr)	Cylinder/Tank (Replacement)	Heat exchanger (Prt/Lbr)	Sealed system (incl Labour)	Collectors/Cartridge (Prt/Lbr)
Electric Water Heaters						
Low Pressure Electric - Copper - Dairy	1	1	5	N/A	N/A	N/A
Low Pressure Electric - Copper - Domestic ⁽¹⁾	1	1	5	N/A	N/A	N/A
Low Pressure Electric - Copper - Non-domestic ⁽¹⁾	1	1	1	N/A	N/A	N/A
Low Pressure Electric - Vitreous Enamel - Domestic ⁽¹⁾	1	5	10	N/A	N/A	N/A
Low Pressure Electric - Vitreous Enamel - Non-domestic ⁽¹⁾	1	1	3	N/A	N/A	N/A
Mains Pressure Electric - Vitreous Enamel - (excl. Optima & Stainless Steel) Domestic ⁽¹⁾	1	5	10	N/A	N/A	N/A
Mains Pressure Electric - Vitreous Enamel - (excl. Optima & Stainless Steel) Non-domestic ⁽¹⁾	1	1	3	N/A	N/A	N/A
Mains Pressure Electric - Stainless Steel - Domestic ⁽¹⁾	1	3	10	N/A	N/A	N/A
Mains Pressure Electric - Stainless Steel - Non-domestic ⁽¹⁾	1	1	3	N/A	N/A	N/A
Mains Pressure Electric - Vitreous Enamel - Optima - Domestic ⁽¹⁾	3	5	12	N/A	N/A	N/A
Mains Pressure Electric - Vitreous Enamel - Optima - Non-domestic ⁽¹⁾	1	1	5	N/A	N/A	N/A
Mains Pressure Electric 400L - Vitreous Enamel - Domestic ⁽¹⁾	1	1	5	N/A	N/A	N/A
Mains Pressure Electric 400L - Vitreous Enamel - Non-domestic ⁽¹⁾	1	1	1	N/A	N/A	N/A
Mains Pressure Electric Calorifier - Domestic ⁽¹⁾	1	3	7	N/A	N/A	N/A
Mains Pressure Electric Calorifier - Non-domestic ⁽¹⁾ <76°C	1	1	3	N/A	N/A	N/A
Gas Water Heaters						
Mains Pressure Gas - (excl. Continuous Flow and Raypak) Domestic ⁽¹⁾	1	1	5	N/A	N/A	N/A
Mains Pressure Gas - (excl. Continuous Flow and Raypak) Non-domestic ⁽¹⁾	1	1	3	N/A	N/A	N/A
Rheem Stellar - Domestic ⁽¹⁾	1	5	10	N/A	N/A	N/A
Rheem Stellar - Non-domestic ⁽¹⁾	1	1	5	N/A	N/A	N/A
Rheem Continuous Flow - Domestic ⁽¹⁾	3 ⁽²⁾	N/A	N/A	10/3 ⁽²⁾	N/A	N/A
Rheem Continuous Flow - Non-domestic ⁽¹⁾	1	N/A	N/A	1	N/A	N/A



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Solar and Heat Pump Water Heating						
Premier Solar Loline - Domestic ⁽¹⁾	1	3	5	N/A	N/A	5
Premier Solar Loline - Non-domestic ⁽¹⁾	1	1	3	N/A	N/A	5
Heat Pump - Domestic ⁽¹⁾	1	3	5	N/A	2	N/A
Heat Pump - Non-domestic ⁽¹⁾	1	1	3	N/A	2 ⁽²⁾	N/A
Boiling and Chilled Water Units						
Lazer Office, Eco and Commercial models	2	2	5	N/A	N/A	N/A
On-Tap Series Underbench Boiling Water Unit	2	2	5	N/A	N/A	N/A
On-Tap Series Chiller Unit	2	2	2	N/A	N/A	N/A
On-Tap Series Chiller Unit Push through - 290C12	1/0 ⁽²⁾	N/A	N/A	N/A	N/A	N/A
Zip	1	1	5	N/A	N/A	N/A
Raypak Pool & Spa Heaters						
Residential models (under 500 MJ, including spartan and premium). Domestic ⁽¹⁾	3/1	N/A	N/A	N/A	N/A	N/A
Residential model (under 500 MJ, including spartan and premium). Non-domestic ⁽¹⁾	6 months	N/A	N/A	N/A	N/A	N/A
Commercial models more than 500 MJ. Non domestic ⁽¹⁾	1	N/A	N/A	N/A	N/A	N/A
Commercial Products						
Heavy Duty Commercial (incl. Gas, Electric & Storage Tanks) - Non-domestic ⁽¹⁾	1	1	5	N/A	N/A	N/A
Heavy Duty Commercial (incl. Gas, Electric & Storage Tanks) - Domestic ⁽¹⁾	1	5	10	N/A	N/A	N/A
Raypak Water Heaters	1	N/A	N/A	5 ⁽²⁾ /1	N/A	N/A
<p style="text-align: center;">(1) Domestic= when the appliance is installed in a single family Domestic dwelling.</p> <p style="text-align: center;">(2) Contact Rheem for further information</p> <p style="text-align: center;">(3) Applicable from the date of manufacture after 1/10/17</p>						
Commercial model or Domestic models used in non-domestic installation						