



## RHEEM NEW ZEALAND LTD. - WARRANTY PERIODS

Applicable from the date of Installation for products manufactured after 1 June 2018 (unless otherwise specified - refer notes)

(Document No. SWH186 Rev E May 2018 )

All warranty periods are in years (parts / labour)

<i><b>Description</b></i>	<b>Parts (Prt/Lbr)</b>	<b>Cylinder/Tank (Lbr)</b>	<b>Cylinder/Tank (Replacement)</b>	<b>Heat exchanger (Prt/Lbr)</b>	<b>Sealed system (incl Labour)</b>	<b>Collectors/Cartridge (Prt/Lbr)</b>
<b><i>Electric Water Heaters</i></b>						
Low Pressure Electric - Copper - Dairy	1	1	5	N/A	N/A	N/A
Low Pressure Electric - Copper - Domestic <sup>(1)</sup>	1	1	5	N/A	N/A	N/A
Low Pressure Electric - Copper - Non-domestic <sup>(1)</sup>	1	1	1	N/A	N/A	N/A
Low Pressure Electric - Vitreous Enamel - Domestic <sup>(1)</sup>	1	5	10	N/A	N/A	N/A
Low Pressure Electric - Vitreous Enamel - Non-domestic <sup>(1)</sup>	1	1	3	N/A	N/A	N/A
Mains Pressure Electric - Vitreous Enamel - (excl. Optima & Stainless Steel) Domestic <sup>(1)</sup>	1	5	10	N/A	N/A	N/A
Mains Pressure Electric - Vitreous Enamel - (excl. Optima & Stainless Steel) Non-domestic <sup>(1)</sup>	1	1	3	N/A	N/A	N/A
Mains Pressure Electric - Stainless Steel - Domestic <sup>(1)</sup>	1	3	10	N/A	N/A	N/A
Mains Pressure Electric - Stainless Steel - Non-domestic <sup>(1)</sup>	1	1	3	N/A	N/A	N/A
Mains Pressure Electric - Vitreous Enamel - Optima - Domestic <sup>(1)</sup>	3	5	12	N/A	N/A	N/A
Mains Pressure Electric - Vitreous Enamel - Optima - Non-domestic <sup>(1)</sup>	1	1	5	N/A	N/A	N/A
Mains Pressure Electric 400L - Vitreous Enamel - Domestic <sup>(1)</sup>	1	1	5	N/A	N/A	N/A
Mains Pressure Electric 400L - Vitreous Enamel - Non-domestic <sup>(1)</sup>	1	1	1	N/A	N/A	N/A
Mains Pressure Electric Calorifier - Domestic <sup>(1)</sup>	1	3	7	N/A	N/A	N/A
Mains Pressure Electric Calorifier - Non-domestic <sup>(1)</sup> <76°C	1	1	3	N/A	N/A	N/A
<b><i>Gas Water Heaters</i></b>						
Mains Pressure Gas - (excl. Continuous Flow and Raypak) Domestic <sup>(1)</sup>	1	1	5	N/A	N/A	N/A
Mains Pressure Gas - (excl. Continuous Flow and Raypak) Non-domestic <sup>(1)</sup>	1	1	3	N/A	N/A	N/A
Rheem Stellar - Domestic <sup>(1)</sup>	1	5	10	N/A	N/A	N/A
Rheem Stellar - Non-domestic <sup>(1)</sup>	1	1	5	N/A	N/A	N/A
Rheem Continuous Flow - Domestic <sup>(1)</sup>	3 <sup>(2)</sup>	N/A	N/A	10/3 <sup>(2)</sup>	N/A	N/A
Rheem Continuous Flow - Non-domestic <sup>(1)</sup>	1	N/A	N/A	1	N/A	N/A



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Description	Parts (Prt/Lbr)	Cylinder/Tank (Lbr)	Cylinder/Tank (Replacement)	Heat exchanger (Prt/Lbr)	Sealed system (incl Labour)	Collectors/Cartridge (Prt/Lbr)
<b>Solar and Heat Pump Water Heating</b>						
Premier Solar Loline - Domestic <sup>(1)</sup>	1	3	5	N/A	N/A	5
Premier Solar Loline - Non-domestic <sup>(1)</sup>	1	1	3	N/A	N/A	5
Heat Pump - Domestic <sup>(1)</sup>	1	3	5	N/A	2	N/A
Heat Pump - Non-domestic <sup>(1)</sup>	1	1	3	N/A	2 <sup>(2)</sup>	N/A
<b>Boiling and Chilled Water Units</b>						
Lazer Office, Eco and Commercial models	2	2	5	N/A	N/A	N/A
On-Tap Series Underbench Boiling Water Unit	2	2	5	N/A	N/A	N/A
On-Tap Series Chiller Unit	2	2	2	N/A	N/A	N/A
On-Tap Series Chiller Unit Push through - 290C12	1/0 <sup>(2)</sup>	N/A	N/A	N/A	N/A	N/A
Zip	1	1	5	N/A	N/A	N/A
<b>Raypak Pool &amp; Spa Heaters</b>						
Residential models (under 500 MJ, including spartan and premium). Domestic <sup>(1)</sup>	3/1	N/A	N/A	N/A	N/A	N/A
Residential model (under 500 MJ, including spartan and premium). Non-domestic <sup>(1)</sup>	6 months	N/A	N/A	N/A	N/A	N/A
Commercial models more than 500 MJ. Non domestic <sup>(1)</sup>	1	N/A	N/A	N/A	N/A	N/A
<b>Commercial Products</b>						
Heavy Duty Commercial (incl. Gas, Electric & Storage Tanks ) - Non-domestic <sup>(1)</sup>	1	1	5	N/A	N/A	N/A
Heavy Duty Commercial (incl. Gas, Electric & Storage Tanks ) - Domestic <sup>(1)</sup>	1	5	10	N/A	N/A	N/A
Raypak Water Heaters	1	N/A	N/A	5 <sup>(2)</sup> /1	N/A	N/A
<p><b>(1) Domestic= when the appliance is installed in a single family Domestic dwelling. (2)</b></p> <p style="text-align: center;"><b>Contact Rheem for further information</b></p> <p><b>(3) Applicable from the date of manufacture after 1/10/17</b></p>						
<b>Commercial model or Domestic models used in non-domestic installation</b>						