



# RHEEM NEW ZEALAND LTD. — WARRANTY PERIODS

Applicable from Date of Installation — Updated Dec. 2012

Model	Parts	Labour on Parts	Cylinder Labour	Cylinder Replacement	Heat Exchanger	Sealed System
<b>Electric Water Heaters</b>						
Low Pressure Electric	1 year	1 year	1 year	5 years		
Mains Pressure Electric (excluding Optima, Solar Ready & Stainless Steel)	1 year	1 year	3 years	7 years		
Mains Pressure Electric - Stainless Steel	1 year	1 year	3 years	10 years		
Mains Pressure Electric - Optima & Solar Ready	3 years	3 years	5 years	10 years		
<b>Gas Water Heaters</b>						
Mains Pressure Gas (excludes Continuous Flow and Raypak)	1 year	1 year	3 year	5 years		
Rheem Stellar	1 year	1 year	5 years	10 years		
Rheem Continuous Flow - installed in a 'single family' domestic dwelling	3 years	3 years			10 years (excludes labour from years 4 - 10)	
Rheem Continuous Flow - below 75 degree models installed in any other than a 'single family' domestic dwelling	1 year	1 year			5 years (excludes labour from years 2 - 5)	
Continuous Flow - above 75 degree models installed in any other than a 'single family' domestic dwelling	1 year	1 year			1 year	
<b>Solar and Heat Pump Water Heating</b>						
Premier Solar Loline (on a single family domestic dwelling)	1 year	1 year	3 years	7 years (includes collectors)		
Heat Pump - 275	1 year	1 year	3 years	5 years		2 years
Heat Pump – single family domestic dwelling	2 years	2 years	2 years	7 years		2 years including labour
Heat Pump – all other applications 1 years 1 years - 1 year 1 year 3 years	1 year	1 year	1 year	3 years		1 year
<b>Boiling and Chilled Water Units</b>						
Lazer (including Classic Timer, Eco and Commercial models)	1 year	1 year	1 year	5 years		
Lazer (Office models only)	1 year	1 year	1 year	7 years		
On-Tap Series Underbench Boiling Water Unit	1 year	1 year	1 year	5 years		
On-Tap Series Chiller Unit	1 year	1 year	1 year	5 years		
Zip	1 year	1 year	1 year	5 years		
<b>Gas Condensing Boilers</b>						
Rheem Saturn Condensing Boiler	1 year	1 year			5 years	
Rheem Calorifier	1 year	1 year	3 years	5 years		
<b>Raypak Pool &amp; Spa Heaters</b>						
Residential	3 years	1 year			3 years	
Commercial less than 500 MJ	6 Months	6 Months			6 Months	
Premium Pool & Spa	3 years	1 year			3 years	
Commercial	1 year	1 year			1 year	
Spartan (in domestic situation)	1 year	1 year			1 year	
Spartan (in commercial situation)	3 months	3 months			3 months	
<b>Commercial Products</b>						
Heavy Duty Commercial (including Gas, Electric & Storage Tanks )	1 year	1 year	3 years	5 years commercial 10 years domestic		
Raypak Water Heaters	1 year	1 year			5 years (excludes labour from years 2 - 5)	
<b>Space / Room Heaters</b>						
Rheem Kalahari	3 years	3 years			10 years pro rata on combustion chamber	
Rheem GlowPlus	3 years	3 years			10 years on combustion chamber	